Answers Pearl Test 111 (RE), 27-10-2016

- 1. (a) The "iron triangle" states that of the three aspects time, scope, and resources only two can be managed successfully.
 - (b) For the module project, time and resources are fixed. Therefore the scope should be kept variable (i.e., prioritize and implement the user stories in such a way that you deliver a complete product, even if have to drop some of them when time runs out.)
- 2. It is a typical goal-level requirement: The supplier of the software can never guarantee that sales will increase, even if they deliver perfect software. In other words: from the perspective of a software project, it can only be an external goal, not a project goal.
- 3. The guidelines give the following list: Brainstorming, Interviewing, (Group interviews), Documents, Observation, Studying similar products, Prototyping.
- 4. Motivation: Energy demand management is highly welcome because an increasing part of energy production (renewable energy) has varying levels of production.
 Goal of the system: To be able to conduct the pilot with energy demand management Alternatively:

Motivation: The pilot with energy demand management needs a different administration Goal of the system: to provide the needed administrative functionality, i.e., registering usage per customer per time slot; showing prices for the next 24 hours.

5. (a) In the text the following stakeholders are mentioned (the roles in parentheses are logical roles but not explicitly mentioned):

Customers (citizens of Neustadt):

Normal operator, Functional beneficiary, the Public

Ruhrstrom:

(Normal operator, Purchaser,) Functional beneficiary, Interfacing system owner¹ BuildIT:

Developer, Maintenance operator, Operational support
State government of NRW + Federal ministry of Economy and Energy:

Sponsor (Politician, Regulator, Functional beneficiary²)

City authorities of Neustadt:

Regulator³ (Politician)

- (b) Possible answers:
 - Other energy companies, because Ruhstrom gets a competitive advantage
 - Energy companies with vested interests in other energy sources (oil & gas)
 - Trade unions / companies / politicians who don't want the last mines⁴ to close
 - Citizens / political parties opposed to an increasing number of wind mills etc.

¹ Smart meters (owned by Ruhrstrom) can be considered interfacing systems

² The government is indirect beneficiary in the sense that renewable energy gets more manageable

³ The city authorities insisted that Ruhrstrom makes the data available

⁴ Germany still has some operating brown coal mines

- 6. As a customer I want to see the electricity prices for the next 24 hours As a customer I want to log in to my Ruhrstrom account
 - test with correct user ID and password (pass)
 - text with incorrect user ID or password (fail)
 - test with correct customer number, postal code and house number (pass)
 - test with incorrect customer number, postal code or house number (fail)

As a customer I want to change my account details

As a customer I want to see/download an overview of electricity usage in the past 24 hours/week/month/3months/year